

Privacy Policy

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"GetaClaw" is developed and operated by Waterdrop International Pte. Ltd. (hereinafter referred to as "we" or "the Company"). Respecting users' personal privacy and safeguarding the security of users' personal information run through the entire process of our development and operation of GetaClaw. We commit to fully protecting the security of your personal information in accordance with legal requirements and mature industry security standards.

This Privacy Policy will inform you of how we process personal information in different functional scenarios. When you enable or use "GetaClaw", we will process the relevant personal information to fulfill the functional services you choose to use or to comply with legal and regulatory requirements. Except for the information necessary to realize the basic functional services of "GetaClaw" and the information required by laws and regulations, you may refuse our processing of other information, but this may prevent us from providing corresponding functions or services to you.

This Policy may be modified at any time, so we encourage users to review this Privacy Policy frequently.

This Privacy Policy will help you understand the following content:

1. Personal Information We Collect
2. How We Use the Collected Information
3. How We Disclose Your Information
4. How We Protect Minors
5. Security
6. Retention of Personal Information
7. Your Data Subject Rights and Choices
8. Specific Information for U.S. Residents
9. How to Contact Us

1. Personal Information We Collect

A. Information You Provide to Us

When you access or use our services, we generally collect personal information that you directly and voluntarily provide to us according to the specific services, which may

include:

- Customer support information: If you are a visitor of the product, we may collect the information you provide to us when communicating with us.
- Account information: When you create an account with us, we will collect account-related information such as your email address. If you log in with Google, we will collect your Google nickname and avatar.
- User content: When using certain services of ours, you may create, post, upload or share content by providing us with access to your device's microphone and network. You may better use our products by providing us with access to local storage read and write, window status, and clipboard reading (e.g., saving conversation history, pasting input, etc.). You voluntarily provide such information to us.

B. Personal Information Automatically Collected Through the Services

(1) Knowledge Q&A Function

Type of information collected: Question text you actively input, conversation interaction records (including contextual information you supplement).

Purpose of information use: Parse your needs through AI algorithms, generate corresponding answers, and provide you with accurate knowledge query services.

(2) Translation Function

Type of information collected: Text to be translated you input (supporting multiple languages), translation direction selection (e.g., Chinese to English, English to Japanese), and secondary edited content of translation results.

Purpose of information use: Perform language identification and accurate translation of text through an AI translation engine to meet your cross-language communication needs.

(3) Performance Optimization Function

Type of information collected: CPU usage rate, memory usage, disk read and write speed, background process list, system resource allocation data, startup item loading information.

Purpose of information use: Analyze system performance bottlenecks, optimize resource allocation, close unnecessary background processes, and improve device running speed.

(4) Screen Information Acquisition Function

Type of information collected: Screenshots (image data), OCR-recognized text, window titles, UI element structure tree.

Purpose of information use: Realize auxiliary functions such as screen recording, screenshot editing, and window positioning to meet your operational needs.

(5) Simulated Mouse Click/Input Function

Type of information collected: Click coordinates you set, click frequency, click type (left/right/double click), text string to be input, target window handle.

Purpose of information use: Automatically complete mouse click or text input operations according to your preset instructions to improve operational efficiency.

(6) PowerShell Script Function

Type of information collected: Script code content, script execution results (Output), error logs during execution.

Purpose of information use: Parse and execute your script instructions to complete custom operations such as system management and file processing.

(7) Environment Version Acquisition Function

Type of information collected: PowerShell version information.

Purpose of information use: Provide you with a detailed report of the operating environment of your current device to help you confirm software compatibility and troubleshoot problems caused by version mismatch.

(8) Software Asset Inventory Function

Type of information collected: Uninstall list in the registry, installed software names, version numbers, specific installation paths.

Purpose of information use: Generate a complete software asset list for you to facilitate your management of installed software and troubleshooting of redundant programs.

(9) Mobile Remote Function

Type of information collected: Text (Prompt) input by the user, conversation history context, computer files and software specified by the user, etc.

Purpose of information use: Send messages to the computer-side application by creating an application/robot based on third-party APPs (Feishu, DingTalk, QQ) to realize mobile remote completion of computer-side tasks.

(10) Cloud Bot

Types of Information Collected: User ID, cloud device ID bound to the Cloud Bot service, device model, as well as the operating system version and name.

- Purpose of Information Use: To match your User ID with the cloud device ID for the connection of the Cloud Bot service; Cloud Bot executes tasks according to your operation instructions and returns the results to your mobile phone.
- Information Processing Method: The aforementioned information will be stored in an encrypted form and used for establishing connections. Interactive instructions and records will be transmitted to the server in an encrypted form for parsing remote operation instructions and issuing execution commands. Relevant information will be used exclusively for providing the service, and will not be used for any other purposes or disclosed to any third parties.

C. Information You Share on Third-Party Websites or Through Social Media Services

The Services may include links to third-party websites and social media services where you may post comments, stories, reviews or other information. If you interact with such third parties, you will provide information directly to the third parties (and not to us), and you will be subject to the third parties' privacy policies. Please read their data use policies or other documents. Our linking to other websites or services does not imply our endorsement of such third parties.

D. Third-Party International AI Model Services

To provide you with AI chat, content generation, and other services, this Product integrates the third-party AI model services.

We will only transmit necessary information to the third-party AI model service providers when you actively use functions such as AI chat, for the purpose of model computation and service optimization.

- Each model service provider will process your information in accordance with its own privacy policy, which you may review on the third-party AI model's official website.

2. How We Use the Collected Information

We will only use your personal information to the extent permitted by applicable law. The legal basis for our collection and use of the personal information described in this Policy depends on the personal information we collect and the specific context in which

we collect the information:

- We need to perform a contract with you;
- You have given us your consent to do so;
- In specific jurisdictions (including the United States, as specified in our [User Agreement]), the processing of your personal information is in our legitimate interests, including:
 - Providing, maintaining and marketing our Services;
 - Detecting, preventing and enforcing violations of our [User Agreement], including service abuse, fraud, misuse and other security protocols; and
 - Protecting our legitimate rights and the rights of others. If legitimate interests are not an available legal basis in a specific jurisdiction, we will conduct the above processing activities on the basis of the legal basis available in that specific jurisdiction;
- We are required to comply with legal obligations under applicable law.

3. How We Disclose Your Information

We may disclose your personal information to third parties in the following circumstances for the purposes explained in this Policy. We will only disclose your personal information when it is legal, legitimate, necessary, specific and explicit, and we will only share the personal information necessary to provide the Services. We will require our partners through agreements to retain data only for the necessary period and to take adequate security measures to protect data security.

For the purposes explained in this Policy, we will disclose your personal information to the following categories of third parties:

- Affiliates and corporate partners. We disclose the above types of personal information among our affiliates and related entities for legitimate business purposes and the operation of the Services in accordance with applicable law.
- Service providers and business partners. Third-party service providers that provide us with information technology services (e.g., cloud storage services) and business support (e.g., statistical analysis and/or advertising service providers) may need to process your data. Such third parties will process your personal information on our behalf in accordance with relevant agreements.
- Law enforcement agencies, public authorities or other judicial authorities and

organizations. As stipulated in Section 5 of our [User Agreement], we may disclose your personal information if required by law, or if we in good faith believe that such use is reasonably necessary to comply with legal obligations, procedures or requirements, to enforce our [User Agreement] and other terms, policies and standards (including investigating any potential violations); to detect, prevent or otherwise address security, fraud or technical issues; or to protect the rights, property or safety of us, our users, third parties or the public (including exchanging information with other companies and organizations for anti-fraud purposes) as required or permitted by applicable law.

- Changes in corporate ownership. If we are involved in a merger, acquisition, bankruptcy, reorganization, partnership, asset sale or other transaction, we may disclose your personal information as part of such transaction.

4. How We Protect Minors

Our Services are not directed to children under the age of 18, and we do not intentionally collect personal information from children under the age of 18 except as permitted by applicable law. If we become aware that we have collected personal information from a child without knowledge, we will take commercially reasonable efforts to delete such information from our databases.

5. Security

We are committed to ensuring the security of your personal information. We have appropriate physical, technical and administrative safeguards to protect the confidentiality of your personal information. In addition, we require our service providers that process personal information to also maintain appropriate physical, technical and administrative safeguards to protect the security and confidentiality of the personal information you provide to us.

Notwithstanding all reasonable measures we take to protect your personal information, we cannot guarantee the absolute security of your personal information, nor can we ensure that loss, misuse, unauthorized access or alteration will not occur. We are also unable to protect any personal information that is not within our control, such as any information transmitted by email or wireless connection.

It is also your responsibility to maintain the security of your personal information. When we ask you to register an account, you should choose a password of sufficient length and complexity and keep your password confidential. Do not leave your device unlocked to allow access by other individuals. Please ensure that you trust the wireless connection you are using to access or use our Services.

6. Retention of Personal Information

We adhere to a retention policy for the personal information we collect to ensure that the information is not retained for longer than necessary for the intended purposes. We apply different retention periods to different types of collected personal information based on service needs and regulatory requirements.

When the retention period expires, we will delete your personal information or anonymize it. We will take measures to render the information unrecoverable or uncopyable.

In assessing the period for which your personal information will be retained, we will consider the following criteria: (i) the nature of the personal information and the activities involved; (ii) the duration of your use of the Services; and (iii) our legitimate interests and legal obligations.

7. Your Data Subject Rights and Choices

Depending on applicable law and your place of residence, you may have certain rights in relation to your personal information as set forth below. If you have any other requests to access your personal information, please contact us.

A. Data Access

You may have the right to know which personal information we process about you, including the categories of personal information, the business or commercial purposes of collection, the categories of third parties to whom we disclose it in accordance with applicable law and other information. If you request a copy of the personal information we hold about you, we will provide it to you free of charge immediately, unless we are permitted by law to charge a fee.

B. Data Correction

In certain exceptional circumstances, you may have the right to request that we correct inaccurate personal information we hold about you.

Please note that we cannot guarantee the actual accuracy of outputs. If an output contains inaccurate personal information related to you, you may submit a correction request, and we will use reasonable efforts to correct such information, although we may not always be able to do so due to the technical complexity of the artificial intelligence models integrated into the product.

C. Data Portability

You may contact us to request that the personal information you provide to us be

made available in a structured, commonly used and machine-readable format, and transmitted to another controller to the extent applicable.

D. Data Deletion

You have the right to delete your account and erase your personal information. Upon deletion of your account, all your personal information will be deleted. In addition, you may contact us to request the deletion of personal information you have provided. If certain of your personal information cannot be deleted, we will inform you of the reasons why such measures cannot be taken.

Please note that we reserve the right to retain certain of your personal information to the extent reasonably permitted by applicable law.

E. Withdrawal of Consent

If we process your personal information on the basis of your consent, you may contact us to withdraw your consent. The withdrawal of consent shall not affect the legality of processing conducted on the basis of consent prior to withdrawal.

Currently, we do not use your personal information for marketing purposes. If we use your personal information for marketing, you will have the right to withdraw your consent to receive direct marketing communications by using the unsubscribe mechanism below such communications or by contacting us.

Objection to Processing

Subject to applicable law, you may contact us to object to our processing of your personal information on the basis of our legitimate interests if you have reasons related to your particular situation. Please note that we may have an overriding legitimate interest in continuing to process your personal information, and if such is the case, we will inform you.

Restriction of Processing

You may contact us if you wish to restrict our processing of your personal information. You have the right to restrict our processing of your data in the following circumstances:

- The processing is unlawful and you object to the deletion of the relevant personal information;
- You request that we retain personal information that would otherwise be deleted for the purpose of establishing, exercising or defending legal claims;

- Your objection to the accuracy of your personal information is pending our verification;
- Your request to object to our processing of your personal information is pending our verification.

Other Rights

Depending on your jurisdiction, you may have other rights in respect of your personal information. For example, if you believe that the processing of your personal information violates any applicable data protection law (e.g., the EU GDPR), you may have the right to lodge a complaint with the relevant data protection authority. For U.S. residents, please find more details of your rights in Section 8 below.

Note: As specified in our [User Agreement], the Company shall be indemnified from any third-party claims arising from the Company's good faith compliance with the above disclosure provisions or actions taken by law enforcement authorities based on the information disclosed pursuant to this Section. This clause shall not restrict or waive any statutory privacy rights you may have under applicable U.S. law (including CCPA/CPRA), which cannot be waived by contract.

If you wish to contact us to exercise one or more of the above rights, to ask questions about the above rights or any other provision of this Policy or about how we process your personal information, or to lodge a complaint about how we process your personal information, you may contact us by email. If you submit a request to exercise your rights, please state the scope and basis of the request and provide us with the necessary information to verify your identity. We may contact you to confirm your identity in order to process your request. We will respond to your request or complaint within a reasonable time in accordance with applicable data protection laws.

8. Specific Information for U.S. Residents

As our Services are available to users in the United States, we comply with U.S. state and federal data protection laws (including CCPA/CPRA) as specified in our [User Agreement], and will update our annual data practices disclosure on or before May 1st of each year in accordance with such laws.

We have collected personal information since the launch date of the product, as detailed in Section 1 above. We will update the disclosure information annually in accordance with the requirements of the CCPA.

As a new service launched by us, we have disclosed personal information to third parties since the launch date of the product, as detailed in Section 3 above. We will

update the disclosure information annually in accordance with the requirements of the CCPA. You also have the right to request a list of third parties to whom we have disclosed your personal information pursuant to certain state data protection laws.

To the extent permitted by local law and subject to applicable exceptions, you may have the following rights:

- Restrict the use of sensitive personal information. The definition and scope of "sensitive personal information" may vary according to applicable state data protection laws, but generally includes an individual's race or ethnicity, religious beliefs, sexual orientation, personal health data, biometric data, financial data, credit data, online data of children under the age of 13 and precise location information. You have the right to request the restriction of the use and disclosure of your sensitive personal information, subject to certain exceptions. If you wish to restrict the use of your sensitive personal information, please contact us using the contact information provided below.
- Opt-out of the sale or sharing of personal information. Under the definition of "sale" and "sharing" pursuant to applicable state data protection laws, we believe that we have not engaged in such acts and have not engaged in such acts in the past 12 months from the effective date of this Policy. Certain data collected by third parties on our websites and applications for the purpose of interest-based advertising and social media tools may be deemed a "sale" or "sharing" under California privacy law.
- Appeal. You may contact us using the contact information provided below to appeal a request for which we have refused to take action.
- Direct marketing. We do not disclose personal information to third parties for their direct marketing purposes.
- Right to non-discrimination. You have the right not to be discriminated against for exercising any of your rights.
- Right of authorized agent. Pursuant to certain state data protection laws, you may have the right to designate another person to make requests on your behalf. We will verify all requests via email before taking any action, and reserve the right to refuse a request if we cannot verify your identity to our satisfaction. This right also applies to requests submitted by others on your behalf.

If you wish to contact us to exercise one or more of the above rights, to ask questions about these rights or any other provision of this Policy or about how we process your personal information, or to lodge a complaint about how we process your personal

information, you may use the contact information provided in Section 9 below. In accordance with applicable law, we may require you to provide documents such as application forms and proof of identity. We may contact you to confirm your identity in order to process your request. We will respond to your request or complaint in a timely manner to the extent permitted by applicable law.

9. How to Contact Us

For more information about your data subject rights or how we process your personal information, please contact us using the following information:

Contact Information: support@deeda.com